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ELECTRIC IN EVERY SENSE

It's not simply the engine that makes taking your seat in the CITIGO^e iV feel electric. It's the maximum torque of 212 Nm. It's the remarkable agility around tight city streets. And it's the satisfaction of mile after mile of emission-free driving, all on a single, quick charge.



CHARGING CABLE COMPARTMENT

The charging cable compartment in the boot ensures your cable is always at hand, yet always neatly out of sight.



PLUG-IN CHARGING

The CITIGO^e iV recharges to 80% in just over four hours, enabling you to take on the city in no time at all. If the car is fitted with the Combined Charging System, the same charge can be achieved in one hour.



With its peak performance of up to 61kW and a range of between 140-170 miles, the CITIGO^e iV achieves a great driving range. The engine's energy recuperation functionality enables effective use of the car's kinetic energy for battery recharging, for example when braking or decelerating. The engine can also act as a generator.



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MODE 2 - 2.3kW

BATTERY CHARGING FROM AN ORDINARY HOUSEHOLD **OUTLET (AC*)**

CHARGING TIME:

12 hours 43 minutes

(80% battery capacity)

STANDARD ON BOTH SE AND SE L



MODE 3 - 7.2kW

BATTERY CHARGING FROM A WALL BOX/PUBLIC **CHARGING STATION (AC*)**

CHARGING TIME:

4 hours 15 minutes

(80% battery capacity)

OPTIONAL ON SE / STANDARD ON SE L



COMBINED CHARGING SYSTEM (CCS)

SOCKET (AC/DC*)

CHARGING TIME:

1 hour

(80% battery capacity)

OPTIONAL ON SE STANDARD ON SE L

Images shown may not be UK specification. Some of the equipment shown is optional. *AC = alternating current. DC = direct current.

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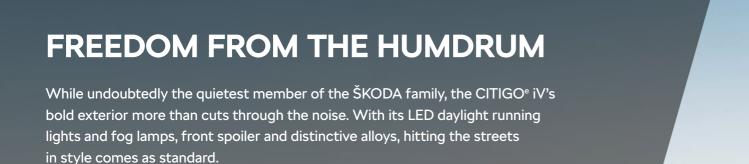














FRONT VIEW

The newly designed front bumper with spoiler doesn't just create the illusion of more speed – it delivers it through enhanced aerodynamics. Equally eye-catching is the new front grille in matching body colour and side-view mirror caps with integrated indicators.



REAR VIEW

The ŠKODA name is proudly displayed on the rear, accompanied by CITIGO $^{\rm e}$ and iV badges that quickly assert the car's electric credentials. The distinctive C-shape rear lights further set this city dweller apart from the crowd.



SIDE VIEW

Optional privacy glass not only accentuates the attractiveness of the exterior, but also protects rear passengers from glare. 16" Scorpius black alloy wheels underline the distinctive style of the SE L trim. Maintaining its compact dimensions, the CITIGOe iV always comes in a 5-door version.

 $\label{thm:models} \mbox{Models shown are not UK specification. Some of the equipment shown is optional.}$

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HEATED SEATS AND WINDSCREEN

When it's cold out you'll appreciate the heated seats inside, while the heated windscreen quickly clears unwanted frost or steam on the SE L trim level. Both are controlled via the centre console.



LEATHER FEATURES

Add a touch more luxury to the CITIGO^e iV's interior with a leather gear stick knob, handbrake handle or steering wheel.



DYNAMIC FRONT DESIGN

Soft LED ambient lighting runs along the dashboard incorporate the sharp, stylish accents of the chrome framed air vents, creating a comfortably cosier space.

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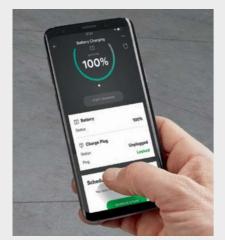


CONNECTIVITY TO GO

Stay connected around town with the Move&Fun and ŠKODA Connect apps. The first app pairs your smartphone with the car's onboard computer turning it into a personalised multi-tool, while the second gives you full control of your car including remote access.







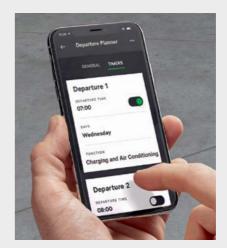
REMOTE CHARGING

With any electric vehicle, staying in charge of recharging is essential. With remote charging, you can check the CITIGO^e iV's battery levels whenever the car's plugged in, as well as set a charging start and stop time to suit the journey ahead. You can change whenever you want, including at night when electricity rates are lower.



REMOTE AIR CONDITIONING

Say goodbye to stifling or freezing interiors with this inventive feature, which enables you to set your desired temperature before you even jump inside the car. Just select your desired temperature via your smartphone and enjoy a comfortably better start to your trip. On colder days you can also defrost your windscreen remotely before you get in.



REMOTE DEPARTURE TIMER

Wake your CITIGOe iV up so it's ready when you are. Your planned departure time can be programmed and transmitted to the vehicle via ŠKODA Connect, allowing any pre-trip battery charging or air conditioning to occur well in advance of when you need it.

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HOOK

The foldable hook on the glove compartment is the perfect place to hang your bag.



POCKETS

Keep you small items tucked away in safety thanks to the storage pockets on the insides of the front seat backrests.



GLOVE COMPARTMENT

In addition to ample room for your gloves, this intelligently designed compartment has dedicated holders for your glasses and pens.



DRINK HOLDER IN THE REAR

Thanks to its handy position at the rear of the centre console, quenching the thirst of your backseat passengers has never been simpler.



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THE BEAUTY OF SIMPLICITY

Comfort & convenience

Practical beauty has always been the ŠKODA way. You'll find many examples inside the CITIGOe iV, from

the cleverly designed glove compartment to the many storage options hidden around the interior.

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DELIVERS ON SPACE BIG TIME

The CITIGO^e iV may look small, but don't be fooled. A quick glance inside reveals an impressively generous boot, while clever folding seats ensure you'll never have to leave your precious stuff behind.



BOOT NET PROGRAMME

A set of nets reliably prevents your items from moving around, while keeping them front of mind at all times.



BOOT HOOK

Ideal for keeping items upright, these handy hooks ensure breakages and spillages are kept to a minimum.



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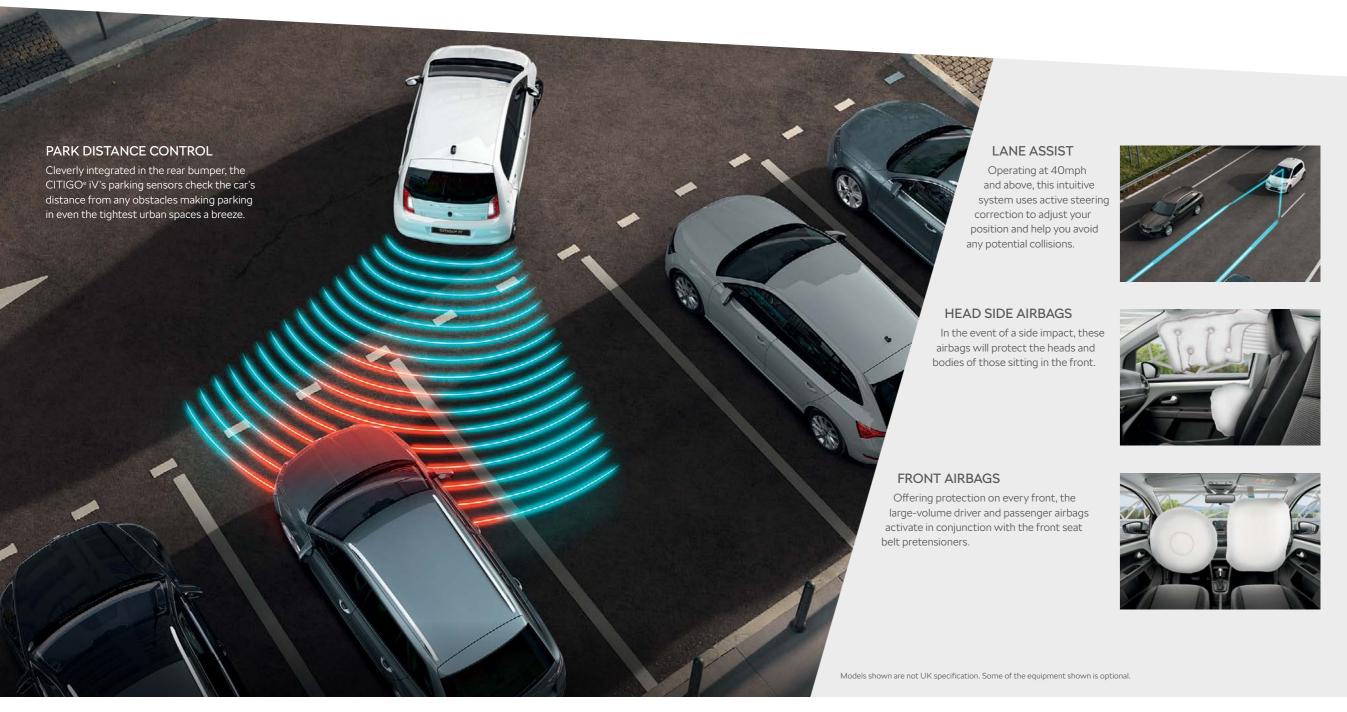






LOOKING OUT FOR YOU IN THE CITY

For a car renowned for offering greater agility, performance and fun behind the wheel, it's hardly surprising the CITIGOe iV delivers greater safety too.



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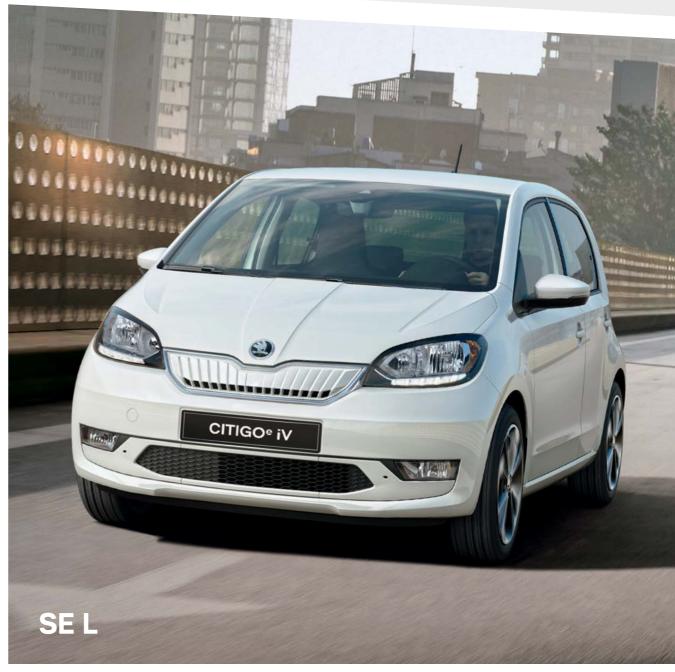






CITIGO RANGE





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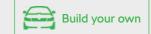
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CITIGO^e iV SE

The SE delivers more style, more comfort and simply more excuses to get behind the wheel at every opportunity.



BLACK SE FABRIC UPHOLSTERY



LED DAYTIME RUNNING LIGHTS AND CHROME RADIATOR GRILLE



DARKENED REAR LIGHTS

STANDARD EQUIPMENT

WHEELS

> 14" INDUS STEEL WHEELS

EXTERIOR

- > DARKENED REAR LIGHTS
- > LED DAYTIME RUNNING LIGHTS
- > CHROME RADIATOR GRILLE
- > BODY COLOUR BUMPERS

INTERIOR

- > BLACK SE FABRIC UPHOLSTERY
- > CHROME SURROUNDS ON AIR VENTS, RADIO AND INSTRUMENT PANEL
- > ADJUSTABLE THREE-SPOKE LEATHER MULTIFUNCTION STEERING WHEEL
- > SMARTPHONE HOLDER FOR ADDITIONAL CONNECTIVITY (VIA FUN&MOVE APP)
- > LEATHER GEAR AND HAND BRAKE LEVERS

COMFORT AND CONVENIENCE

- > FRONT ELECTRIC WINDOWS
- > HEIGHT ADJUSTABLE DRIVER'S SEAT
- > CLIMATE CONTROL AIR CONDITIONING
- > REAR SPLITTING AND FOLDING BACKREST

SAFETY AND SECURITY

- > FRONT AND REAR FOG LIGHTS
- > LANE ASSIST
- > HEAD, SIDE AND CURTAIN AIRBAGS
- > REMOTE CENTRAL LOCKING (WITH TWO KEYS WITH REMOTE CONTROL) WITH SAFE FUNCTION
- > ISOFIX WITH TOP-TETHER ON REAR SEATS

ENTERTAINMENT AND COMMUNICATION

- > SWING RADIO WITH 6.5" TOUCHSCREEN DISPLAY
- > DAB DIGITAL RADIO
- > SIX SPEAKERS

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CITIGO^e iV SE



COMBINED CHARGING SYSTEM (CCS)

RECOMMENDED OPTIONS

- > 16" SCORPIUS SILVER ALLOY WHEELS Including anti-theft wheel bolts.
- > HEATED FRONT SEATS

 Keep warm in the winter months by easily regulating the temperature from a control on the centre console.
- > CRUISE CONTROL Maintain a constant speed with cruise control, allowing you to concentrate on the road ahead.
- > REAR PARKING SENSORS
 Providing both audio and visual proximity to approaching objects behind the vehicle, reat parking sensors make reversing into a tricky space that little bit easier.
- > COMBINED CHARGING SYSTEM (CCS) The Combined Charging System allows for fast charging to 80% in 1 hour. Standard on SE L and optional on SE.



PACKS

CONVENIENCE PACK

- > BOOT NET PROGRAMME
- > STORAGE TRAY
- > MULTIMEDIA HOLDER

COMFORT PACK

- > HEATED FRONT SEATS
- > REAR PARKING SENSORS



BOOT NET PROGRAMME

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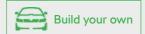
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CITIGO^e iV SE L

Packed with stylish and comfort-enhancing extras, this premium-level trim ensures you'll always make a powerful first impression.



BLACK SE L FABRIC UPHOLSTERY



BODY COLOURED OUTER DOOR MIRRORS AND HANDLES



16" SCORPIUS BLACK ALLOY WHEELS

STANDARD EQUIPMENT (OVER SE)

WHEELS

> 16" SCORPIUS BLACK ALLOY WHEELS

EXTERIOR

> BODY COLOURED OUTER DOOR MIRRORS AND HANDLES

INTERIOR

- > BLACK SE L FABRIC UPHOLSTERY
- > AMBIENT LIGHTING
- > SMALL POCKETS ON INSIDE OF FRONT SEATS
- > CHROME INNER DOOR HANDLES

COMFORT AND CONVENIENCE

- > ELECTRICALLY ADJUSTABLE AND HEATED DOOR MIRRORS
- > COMBINED CHARGING SYSTEM (CCS)
- > CHARGING CABLE (TYPE 2, MODE 3)
- > RAIN AND LIGHT SENSOR

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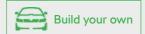
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CITIGO^e iV SE L



CRUISE CONTROL

RECOMMENDED OPTIONS

- > FOG LIGHTS WITH CORNER FUNCTION The cornering lights illuminate the direction the vehicle is turning towards, thereby making driving safer.
- > PRIVACY GLASS On the rear passenger windows, privacy offers protection from the sun.
- > COLOUR CONCEPT Contrasting black coloured roof to match the standard 16" Scorpius black alloys.
- > MULTIMEDIA HOLDER Allows tablets between 115 to 195mm to be viewed both vertically and horizontally. It can also be tilted forwards, backwards or sideways by up to 30° and can be rotated 360°, making versatile viewing for your rear passengers.

> CRUISE CONTROL Make longer journeys safer and more comfortable by regulating your vehicle's speed.



PACKS

CONVENIENCE PACK

- > BOOT NET PROGRAMME
- > STORAGE TRAY
- > MULTIMEDIA HOLDER

WINTER PACK

- > HEATED WINDSCREEN
- > HEATED FRONT SEATS
- > RAIN AND LIGHT SENSOR WITH COMING AND LEAVING HOME FUNCTION



HEATED FRONT SEATS

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ON THE ROAD AND P11D PRICING

CITIGOe iV SE	CO ₂	VED Band	Insurance group (50)	Recommended Basic	VAT	RRP	Recommended OTR	BiK 2019/20	P11D value
61KW iV (83PS)	0	Α	11E	£16,491.67	£3,298.33	£19,790.00	£20,455.00*	16%	£20,400.00
CITIGOe iV SE L									
61KW iV (83PS)	0	Α	11E	£18,458.33	£3,691.67	£22,150.00	£22,815.00*	16%	£22,760.00

 $^{^{\}star}$ price does not include Government grant of £3,500.

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OPTIONAL EQUIPMENT

WHEELS AND SUSPENSION	S H	SEL	Basic exc VAT	RRP inc VAT
16" Scorpius silver alloy wheels with anti-theft wheel bolts.	0		£750.00	£900.00
	-	0	FOC	FOC
PAINT				
Solid colours.	0	0	FOC	FOC
Metallic and pearl effect colours.	0	0	£450.00	£540.00
Colour Concept (FOC paint).	-	0	£250.00	£300.00
Colour Concept.	-	0	£700.00	£840.00
EXTERIOR				
Privacy glass.	0	0	£58.33	£70.00
Front fog lights with corner function.	0	0	£100.00	£120.00
INTERIOR				
Variable boot floor - not available in combination with Convenience Pack or boot net.	0	0	£62.50	£75.00
SE L Grey/Black upholstery with cross hatch design.	-	0	FOC	FOC
COMFORT AND CONVENIENCE				
Heated front seats.	0	•	£187.50	£225.00
Height adjustable passenger seat.	0	•	£58.33	£70.00
Waste bin.	0	0	£16.67	£20.00
Multimedia holder.	0	_ 0	£16.67	£20.00
Boot net – not available in combination with variable boot floor.	0	0	£54.17	£65.00
Convenience pack – boot net, storage tray and multimedia holder.	0		£66.67	00.08
Comfort pack – heated front seats and rear parking sensors.	0	-	£333.33	£400.00
Winter pack - heated winsdcreen, heated front seats, rain and light sensor with coming and leaving home function.		0	£145.83	£175.00
DRIVER ASSISTANCE				
Rain and light assist – with coming and leaving home function	0	•	£158.33	£190.00
Rear parking sensors	0	•	£208.33	£250.00
Cruise control	0	0	£116.67	£140.00
ELECTRIC				
Combined charging system	0	•	£600.00	£720.00
Charging cable (Type 2, Mode 3)	0	•	£141.67	£170.00
SERVICE AND WARRANTY				
Extended warranty (4 years/ 80,000 miles)	0	0	£125.00	£150.00
Extended warranty (5 years/ 100,000 miles)	0	0	£216.67	£260.00
Service plan (first two services)	0	0	£260.00	£312.00

O Optional • Standard - Not available

Please note: Some combinations of options can cause the vehicle to be unbuildable.

 $Please speak to your local \v SKODA Retailer or visit \textbf{skoda.co.uk} to configure your required specification.$

		\cup			

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SHOWCASE YOUR STYLE

With the addition of these Genuine Accessories, your CITIGO^e iV doesn't just become more practical, it becomes more personal. Every accessory has been rigorously tested and is fully compatible with the vehicle.



BOOT NET PROGRAMME

A set of nets reliably prevents your items from moving around, while keeping them front of mind at all times.



CHARGING CABLE CASE

Remain in charge at all times with this practical accessory, which can be securely stowed in the luggage compartment. The case also includes a storage compartment for small items.



16" SCORPIUS ALLOY WHEELS

Enhance the look of your CITIGO^e iV with these anthracite alloy wheels with a cool brushed finish.



BASIC ROOF RACK

Give yourself extra space when you need it most. Designed specifically for the CITIGO IV, the ŠKODA Roof Rack is perfect for securing roof boxes or bicycle carriers.



These quality textile mats will keep your carpeted floors looking pristine. Thanks to quick release floor poppers, they won't slip around beneath your feet. They come in carpet fabric but rubber versions are also available for the more outdoorsy types.



CHARGING CABLE CLEANER

Quickly and effortlessly clean your CITIGO IV Charging Cable before placing it back in the vehicle, ensuring your luggage compartment remains free of dirt and debris.

Images are for illustrative purposes only. Please ask your ŠKODA Retailer for further information.

All the above accessories can only be added to the vehicle after production at a ŠKODA Retailer and some may include an additional fitting cost.

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PAINT OPTIONS

SOLID COLOURS





SPECIAL COLOURS





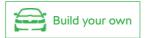
METALLICS







Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown as screen technology does not allow exact reproduction of the paint colours. Your ŠKODA Retailer will be pleased to advise you.











VED (VEHICLE EXCISE DUTY)

FROM 1ST APRIL 2019

CO ₂ (g/km)	First year rate for diesel cars that meet the RDE2 standard and petrol cars	First year rate for all other diesel cars	First year rate for alternative fuel vehicles	Standard rate petrol/ diesel*	Standard rate alternative fuel*
0	£O	£O	£O	£0	0
1-50	£10	£25	£O	£145	£135
51-75	£25	£110	£15	£145	£135
76-90	£110	£130	£100	£145	£135
91-100	£130	£150	£120	£145	£135
101-110	£150	£170	£140	£145	£135
111-130	£170	£210	£160	£145	£135
131-150	£210	£530	£200	£145	£135
151-170	£530	£855	£520	£145	£135
171-190	£855	£1,280	£845	£145	£135
191-225	£1,280	£1,815	£1,270	£145	£135
226-255	£1,815	£2,135	£1,805	£145	£135
over 255	£2,135	£2,135	£2,125	£145	£135
	(g/km) 0 1-50 51-75 76-90 91-100 101-110 111-130 131-150 151-170 171-190 191-225 226-255	CO2 (g/km) diesel cars that meet the RDE2 standard and petrol cars 0 £0 1-50 £10 51-75 £25 76-90 £110 91-100 £130 101-110 £150 111-130 £170 131-150 £210 151-170 £530 171-190 £855 191-225 £1,280 226-255 £1,815	CO2 (g/km) diesel cars that meet the RDE2 standard and petrol cars for all other diesel cars 0 £0 £0 1-50 £10 £25 51-75 £25 £110 76-90 £110 £130 91-100 £130 £150 101-110 £150 £170 111-130 £170 £210 131-150 £210 £530 151-170 £530 £855 171-190 £855 £1,280 191-225 £1,280 £1,815 226-255 £1,815 £2,135	CO2 (g/km) diesel cars that meet the RDE2 standard and petrol cars for all other diesel cars rate for alternative fuel vehicles 0 £0 £0 £0 1-50 £10 £25 £0 51-75 £25 £110 £15 76-90 £110 £130 £100 91-100 £130 £150 £120 101-110 £150 £170 £140 111-130 £170 £210 £160 131-150 £210 £530 £200 151-170 £530 £855 £520 171-190 £855 £1,280 £845 191-225 £1,280 £1,815 £1,270 226-255 £1,815 £2,135 £1,805	CO2 (g/km) diesel cars that meet the RDE2 standard and petrol cars for all other diesel cars rate for alternative fuel vehicles Standard rate petrol/diesel* 0 £0 £0 £0 £0 1-50 £10 £25 £0 £145 51-75 £25 £110 £15 £145 76-90 £110 £130 £100 £145 91-100 £130 £150 £120 £145 101-110 £150 £170 £140 £145 111-130 £170 £210 £160 £145 131-150 £210 £530 £200 £145 151-170 £530 £855 £520 £145 171-190 £855 £1,280 £845 £145 191-225 £1,280 £1,815 £2,135 £1,805 £145

OTR (On The Road)

Recommended 'On The Road' prices include delivery, 12 months Road Fund Licence, DVLA First Registration Fee and apply to the UK only.

VED (Vehicle Excise Duty)

All vehicles will be subject to Vehicle Excise Duty based on the fuel type of the vehicle and its carbon dioxide (CO_2) emissions level, measured in grams per kilometre (g/km). Due to changes in vehicle emissions data, CO_2 figures may differ on these vehicles if taken from current ŠKODA UK stock.

Vehicle Excise Duty (VED) is correct at time of publication, but this may alter to reflect any change in the applicable VED rate. *Vehicles with a list price of over £40,000 when new pay an additional rate of £320 per year on top of the first year and standard rate, for a further four years (total of five years).

BIK CALCULATION EXAMPLE

Based on CITIGOe iV S 1.0 TSI 95PS		
P11D value		£20,400.00
Company car BiK tax based on CO ₂ emission level		16%
Taxable BiK (for 2019/2020 tax year):	16% of £20,400.00	£3,264.00
Annual company car tax (2019/20)		
20% income tax	20% of £3,264.00	£652.80
40% income tax	40% of £3,264.00	£1,305.60
Monthly company car tax (2019/20)		
20% income tax	£652.80 divided by 12 months	£54.40
40% income tax	£1,305.60 divided by 12 months	£108.80

Company car tax is based on the vehicle's carbon dioxide (CO_2) emissions. The higher the emissions, the higher its tax liability. When a company car is made available for private use a 'Benefit in Kind' value is calculated for tax purposes. The table above will help you calculate your tax liability.

P11D (expenses and benefits)

The P11D value is calculated by taking the On The Road (OTR) price for the vehicle, less the Road Fund Licence (RFL) and First Registration Fee (FRF).

BiK (Benefit in Kind)

The BiK percentage value is based on the CO₂ emissions of the vehicle for the current tax year 2019/2020.

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TECHNICAL SPECIFICATION

	NEDC equivalent CO ₂ Combined - (g/km)	Standard Euro Emissions	Combined drive cycle - electric energy consumption (WLTP) - Wh/km	Transmission	Acceleration 0 - 62 mph - secs	Engine Torque - Nm	Max Speed - MPH (Km/h)	electric range (WLTP) miles - combined (miles)
SE 61kW Battery Electric	0	EU6d-TEMP-EVAP RDE Step 1 Compliant	135	Automatic	12.3	212	81 (130)	140 - 170
SE L 61kW Battery Electric	0	EU6d-TEMP-EVAP RDE Step 1 Compliant	135	Automatic	12.3	212	81 (130)	140 - 170

	Tyre Size - front and rear	Gross Vehicle Weight - kg	Max. Towing Weight - Braked 12% / 8% gradient - kg**	Max. Towing Weight - Unbraked - kg**	Minimum Kerbweight (with driver) - kg	Minimum Kerbweight (without driver) - kg
SE 61kW Battery Electric	165/70 R14 81T	1,530	N/A	N/A	1,235 - 1,265	1,160 - 1,190
SE L 61kW Battery Electric	185/50 R16	1,530	N/A	N/A	1,235 - 1,265	1,160 - 1,190

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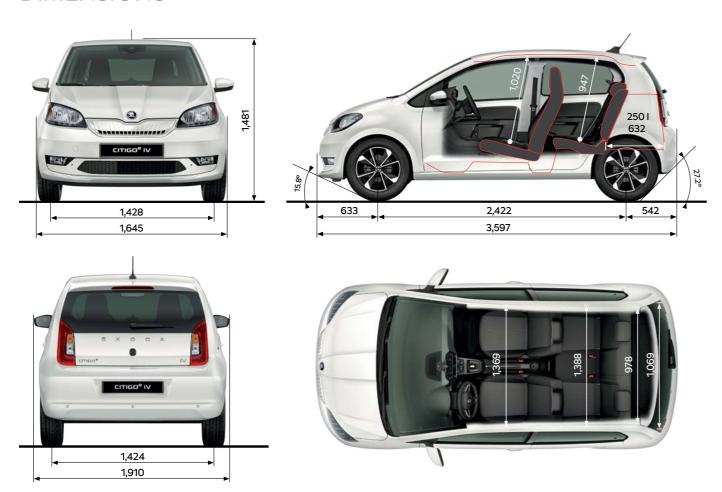






TECHNICAL SPECIFICATION – CONTINUED

DIMENSIONS



	Height - mm	Height (incl. roof rails) - mm	Length - mm	Wheelbase - mm	Luggage capacity (seats down / seats removed) - litres	Luggage Capacity (Seats up) - litres
SE	1,481	N/A	3,597	2,422	923	250
SE L	1,481	N/A	3,597	2,422	923	250

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ADDITIONAL INFORMATION

ŠKODA Financial Services

ŠKODA Financial Services offer a wide range of finance, insurance and servicing packages designed to fit your needs.

We specialise in providing simple and convenient funding options for drivers. The Solutions Personal Contract Plan offers a flexible, fixed-rate plan designed around your budget, by deferring a proportion of the car's value until the end of the agreement. This means a significantly lower monthly repayment compared to a loan or hire purchase agreement, so you can have more car for your money or just reduce the size of your repayments.

You choose the size of your deposit, from as little as one monthly payment, and a repayment period that suits you. At the end of the term, there are three options:

- 1. Part exchange your car for a new ŠKODA on a Solutions contract.
- 2. Pay the optional final payment to own the car.
- 3. Return the car (subject to terms and conditions).

ŠKODA Financial Services also offers hire purchase, contract hire and service and maintenance plans. Speak to your ŠKODA Retailer for your personalised quotation today.

Finance subject to status. 18s plus. Terms and conditions apply. ŠKODA Financial Services.

ŠKODA Car Insurance

Complimentary ŠKODA Drive Away Insurance

We want you to start enjoying your new car from day one, which is why every new or used ŠKODA, purchased from a ŠKODA Retailer, comes with five days' complimentary insurance. This comprehensive cover guarantees that your vehicle will be repaired in a ŠKODA Approved Repairer using ŠKODA Genuine Parts.

To set up your five day cover, please visit **insurewithskoda.co.uk/driveaway.** Alternatively, you can call us on 0345 877 6348.

Lines are open 8am-8pm Monday to Friday and 9am-5pm Saturday. You will need the following information from your ŠKODA Retailer: vehicle model, registration number, vehicle collection date, ŠKODA Retailer number. Subject to eligibility. Five day drive away insurance cannot be used in conjunction with any other insurance offer. We will also provide you with a quote, giving you the option to purchase annual cover that comes with a 3 Year Fixed Price commitment; so you can relax knowing that if nothing changes over the next three years, the cost of your car insurance won't increase. See below for more details.

Annual Car Insurance with the ŠKODA 3 Year Fixed Price Commitment

You can't always predict what life has in store, but with ŠKODA 3 Year Fixed Price Car Insurance you can relax knowing the cost of your car insurance won't increase each year. The price will only change if your circumstances do. Cover runs for 12 months at a time and you'll receive a renewal notice confirming your fixed price for the following year.

With ŠKODA Car Insurance, you're not tied in for the three years, so if you decide you no longer want cover, you can simply let us know before your cover renews. Enjoy peace of mind, complete convenience, and relax in the knowledge you have a policy tailored

specifically for your ŠKODA. ŠKODA Car Insurance provides fully comprehensive cover, and you can enjoy the following benefits as standard:

- > 3 Year Fixed Price Commitment
- > ŠKODA Approved Repairs carried out by ŠKODA Approved Technicians using only ŠKODA Genuine Parts and Paints
- > Guaranteed courtesy car whilst yours is in for repair
- > Windscreen cover
- > Uninsured driver promise (providing we have the car registration, make, model, and driver details)
- > Personal accident cover
- > Personal belongings cover (excludes loss of money)
- > Child seat replacement

There's a lot to like about being a ŠKODA driver. Get a quote or find out more at **insurewithskoda.co.uk** Alternatively, call us on 0345 246 9091. Lines are open 8am-8pm Monday to Friday and 9am-5pm Saturday.

ŠKODA 3 Year Fixed Price commitment will fix your premium for 2 consecutive renewals, if you choose to renew. Fixed Price commitment will no longer apply if you or a named driver gain a motoring conviction or make a claim (excluding windscreen claims). The premium at your next renewal will change if you make an amendment to your policy and the revised premium will be fixed for the remaining renewal periods. Fixed Price commitment does not apply to optional additional products and/or Insurance Premium Tax price changes. ŠKODA Car Insurance is underwritten by U K Insurance Limited.

ŠKODA Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales No.2835230 (registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Volkswagen Insurance Service (Great Britain) Ltd is an appointed representative of VWFS UK. VWFS UK is authorised and regulated by the Financial Conduct Authority, VWFS UK and U K Insurance Limited are not part of the same corporate group.

Service and maintenance

Our range of servicing and maintenance plans will help to keep your ŠKODA in prime condition. Plus, the price is fixed so you won't be caught out by any unbudgeted costs.

All our service plans use genuine ŠKODA approved parts and trained technicians so you know your car is in the hands of experts. Parts and labour also come with two years warranty too.

Service Plan for cars under a year old

This covers your first two services for one payment of just £342 or 18 monthly payments of £19.00. The service plan includes a maximum of one oil service and one oil and inspection service. The vehicle service regime affects the entitlement service plan if you choose to purchase this.

Our service plans are designed for customers that travel 10,000 miles or less per year. If you travel over 10,000 miles per year, or would prefer to add maintenance or tyres, then speak to your ŠKODA Retailer to create a more tailored service plan.

All cars must be set to time and distance servicing. Exclusions and terms and conditions apply. Offer is available to retail customers only from participating ŠKODA Retailers. Offers may be varied or withdrawn at any time. Freepost ŠKODA Financial Services.

ŠKODA Financial Services is a trading name of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR Registered in England number 2835230.

Service intervals

When you order your CITIGOe iV, you can choose whether your car is on a fixed or a flexible service regime. Your ŠKODA retailer will help you decide which regime suits how your car will be driven, enabling your car to stay in the best possible shape.

Fixed regime: service every 10,000 miles or one year (whichever comes first).

This is recommended if the vehicle is likely to be used in the following way:

- > Driven fewer than 10,000 miles per annum.
- > Mainly short journeys, driven mostly in towns or cities.
- > High vehicle loading/towing and frequent hill climbs.
- > Heavy accelerating and braking, using high revs.

Flexible regime: Sensors in the engine detect when a service is needed. A service light will show between 9,000 and 20,000 miles or up to 24 months (whichever comes first).

The flexible service regime is recommended for vehicles with a daily mileage of more than 25 miles where the vehicle is driven regularly and mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner.

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Roadside assistance

A three year, European-wide, unlimited mileage ŠKODA Assistance policy comes free of charge with every new ŠKODA. There's a team of specially trained technicians who carry the right diagnostic equipment and parts to get you back on the road as quickly as possible in the unfortunate event of a breakdown.

Provided in partnership with the AA. Exclusions and terms and conditions apply. For details please speak to your local ŠKODA Retailer.

Customer services

Talk to us on **03330 037 504**. No matter what the query, our dedicated call centre is always ready to listen. No matter how big or small the request, speak to one of our customer care advisors to see if they can help. The call centre is open Monday to Friday from 8.30am-5.30pm. You can also talk to one our advisors via live chat, on Monday to Friday from 8am-8pm.

A network that's here to help

You can be sure that as a ŠKODA customer, your retailer will look after you from the moment you walk through the door and throughout the life of your ŠKODA. Your CITIGOe iV will be serviced and maintained by specially trained ŠKODA technicians, and when you need a spare part you'll be happy to know that most are held in stock, or ordered within 24 hours. So if top class customer satisfaction is what you're after, the ŠKODA network will be there for you.

Motability

People who are in receipt of one of the following allowances, and have at least 12 months remaining on their reward, may be eligible for a vehicle via the Motability scheme.

Higher Rate Mobility Component of the Disability Living Allowance (HRMC of DLA), Enhanced Rate of the Mobility Component of Personal Independence Payment (ERMC of PIP), War Pensioners' Mobility Supplement (WPMS) or Armed Forces Independence Payment (AFIP).

For full details of the scheme, current model availability and pricing, please contact the Motability specialist at your local ŠKODA Retailer.

Warranty

Peace of mind with a ŠKODA warranty

In the first two years of owning your car, you'll get the peace of mind of a two year unlimited mileage warranty. In addition, you'll also get a further warranty on new vehicles supplied through the appointed retail network until the vehicle has completed 60,000 miles or the end of the third year, whichever is sooner. Your CITIGOe iV also benefits from a three-year paint warranty and 12-year body protection warranty. Exclusions and terms and conditions apply.

Owning a ŠKODA

Three-year vehicle warranty from new

First two years unlimited mileage.
Third year with 60,000 mile limitation, whichever is sooner.
Four to five years Optional Extended Warranty.

Three-year paint warranty

Up to 12 years body protection.

Exclusions and limitations

Wear and tear components will only be considered under the terms of the warranty for the first of six months or 6,500 miles, whichever is soonest. These include, but are not limited to brake linings and disc pads, clutch release bearings, clutch pressure plates and centre plates, tyres, wiper blades, seat and backrest covers, floor coverings, spark plugs, batteries for key fobs and alarms, light bulbs and shock absorbers. Mechanical adjustments including but not limited to adjustments to doors, flaps, boot lids, bonnets and sunroof, brake adjustment, clutch adjustment, v belt adjustment, headlight

adjustment, steering geometry adjustments and wheel balancing are excluded.

Damage (including but not limited to the following) is excluded:

- > Damage caused by your failure to take all reasonable steps to prevent mechanical damage from occurring.
- > Damage or defects caused by not having the vehicle serviced in accordance with the manufacturer's guidelines.
- > Damage or defects caused by improper use of the vehicle, neglect or use of the vehicle for motor sports activities.
- > Damage caused by an accident.
- > Damage to paintwork or chrome caused by external influences, such as climatic, chemical or industrial pollution.
- > Damage resulting from the use of non-original replacement parts.

Routine maintenance and servicing is not covered by the warranty. Incidental or consequential costs such as hotel charges, car hire, and loss of personal effects or income are not recoverable under the terms of the warranty.

Adding that little extra to your car

skoda.co.uk/owners/accessories-and-merchandise

If the standard specification and factory fitted options aren't enough for you, then why not take a look at our range of retailer fitted accessories? A separate accessories brochure can be found at your local retailer, or can be viewed online at:

Figures shown in this document are for comparability purposes; only compare fuel consumption and CO_2 figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. There is a new test used for fuel consumption and CO_2 figures (known as WLTP). The CO_2 figures shown however, are based on a calculation designed to be equivalent to the outgoing (NEDC) test cycle and will be used to calculate vehicle tax on first registration. Choice of wheels and other options may affect fuel consumption and emissions data. For more information, please see **skoda.co.uk/owners/wltp-info** or consult your retailer.

For fuel consumption data based on the outgoing test cycle (NEDC equivalent data), which is the 'official' UK fuel consumption data until 31.12.18, please consult your retailer.

ŠKODA UK may change RRPs at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen ŠKODA Retailer.

The information in this document referring to specification, design, equipment, material and external appearance relates to the time at which this brochure was created.

Whilst every effort is made to ensure its accuracy, the information in this document is not binding and is subject to alteration. Some images within this document depict left hand drive models, with both standard and optional equipment shown. Please confirm exact specifications, prices and colour availability with your ŠKODA Retailer who will be notified of any changes as they occur.

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